|  |  |
| --- | --- |
| New Logo | HUMAN SERVICES QUESTIONNAIRE |
|  |  |

***The following questionnaire must be signed and submitted for underwriting approval prior to binding coverage.***

**Not Acceptable in Human Services Program:**

 1. Foster Care

 2. Nursing Home

 3. Assisted Living facility for seniors

 4. One-on-one mentoring – off-premises

 5. Services for pedophile/sexual aggression treatment

 6. Services for court-appointed juvenile justice program

 7. Services for fire starters

 8. Services for Violent criminal offenders

 9. Home Health Care/Companion Care

|  |
| --- |
| **PART I: GENERAL INFORMATION** |
| **1.** | Insured Name:       |
| **2.** | Effective Date:       |
| **3.** | Number of years in operation:       | Under Present Management:       | [ ]  Non-Profit [ ]  For-Profit |
| **4.** | Basic scope of operations (services, day care, food pantry, etc.)       |
| **5.** | Any child foster care? | [ ]  Yes [ ]  No |
| **6.** | Any Web site? (If yes, please provide URL):       |
| E-mail Address:       |
| **7.** | Annual operating budget:       | Annual payroll:       |
| Primary funding: [ ]  Federal [ ]  State [ ]  County [ ]  Other:       |
|  If Yes, explain:       |
| **8.** | List all accreditations:       |
| **9.** | Has your license ever been suspended or revoked? | [ ]  Yes [ ]  No |
|  If Yes, explain:       |  |

|  |
| --- |
| **PART II: MANAGEMENT PRACTICES** |
| **1.** | Do you have sign in/sign out procedures for: [ ]  Staff [ ]  Clients/Residents [ ]  Visitors/Public |
| **2.** | Is staff required to report to the administrator all incidences that may result in a claim? | [ ]  Yes [ ]  No |
| **3.** | Are written records of all incidences kept by the administrator? | [ ]  Yes [ ]  No |
| **4.** | Are all incidences reviewed to decide which incidents get reported to the carrier? | [ ]  Yes [ ]  No |
| **5.** | Do you have a written and enforced no smoking policy? | [ ]  Yes [ ]  No |
| Are “no smoking” signs posted and enforced in all areas not designated for smoking? | [ ]  Yes [ ]  No |
| **6.** | What type of method do you use for de-escalation?       |
| Is it approved? | [ ]  Yes [ ]  No | How often is the staff recertified?       |

|  |
| --- |
| **PART III: PREMISES / LIFE SAFETY** |
| **1.** | **Do you have any vacant buildings now?**Describe any planned for the future:       | [ ]  Yes [ ]  No |
| **2.** | If the building you occupy was built prior to 1978, has it been inspected for lead paint? | [ ]  Yes [ ]  No |
|  If No, what is the plan for abatement?       |
| **3.** | Do you have any plans for renovations or new construction? | [ ]  Yes [ ]  No |
|  If Yes, explain:       |
| **4.** | Are any non-ambulatory patients above the first floor? | [ ]  Yes [ ]  No |
| **5.** | Number of fire extinguishers on premises:       | How often are they serviced?       |
| **6.** | Are all exits clearly marked in the event of a fire? | [ ]  Yes [ ]  No |

|  |  |  |
| --- | --- | --- |
| **7.** | Do you have a written emergency evacuation plan? | [ ]  Yes [ ]  No |
| How often are drills held?       |
| **8.** | Describe housekeeping and maintenance practices:       |
| **9.** | Describe the parking facilities:       | Are they well lit? | [ ]  Yes [ ]  No |
| **PART III: PREMISES / LIFE SAFETY (continued)** |
| **10.** | Is the hot water heater set to a maximum temperature of 120 degrees? | [ ]  Yes [ ]  No |
| **11.** | Has your facility been inspected by an insurance company or independent inspection firm? | [ ]  Yes [ ]  No |
|  If Yes, by whom?       |
| List any deficiencies and corrective actions in the past three years:       |

|  |
| --- |
| **PART IV: PROFESSIONAL LIABILITY** |
| **1.** | Does your pre-employment background include: |  |
|  |  a. Professional references? b. Fingerprint/FBI check? c. State-level criminal background check? d. Education Verification? | [ ]  Yes [ ]  No[ ]  Yes [ ]  No[ ]  Yes [ ]  No[ ]  Yes [ ]  No |
| **2.** | While in your employment or under contract, has any person performing professional services ever been reprimanded, suspended or disciplined by any agency or governmental entity? | [ ]  Yes [ ]  No |
| **3.** | Do you maintain a medication log for all dispensed medications? | [ ]  Yes [ ]  No |
| **4.** | What is the staff turnover rate for the last 12 months?       |
| **5.** | Do you contract with individuals to perform professional services on behalf of your organization? | [ ]  Yes [ ]  No |
| **6.** | Do you obtain certificates of insurance, as evidence of medical malpractice coverage carried, for employed/contracted/volunteer medical doctors? | [ ]  Yes [ ]  No |
|  |  a. What limits do you require that they carry?       |  |
|  |  b. Do you confirm that coverage extends to services that MDs perform for/on behalf of your organization? | [ ]  Yes [ ]  No |
| **7.** | Does your current insurance program provide professional liability coverage? | [ ]  Yes [ ]  No |
|  |  If Yes: [ ]  Occurrence [ ]  Claims-made | Limits:       | Retroactive Date:       |  |
|  |  Effective dates:       | Carrier:       |  |
| **8.** | Physicians and Psychiatrists (use additional paper as necessary): |
|  | Name | Dr.       | Dr.       | Dr.       |
|  | Position |       |       |       |
|  | Degree |       |       |       |
|  | Years in Practice |       |       |       |
|  | License # |       |       |       |
|  | Hours per week for insured |       |       |       |
|  | Employed, Volunteer or Contracted? |       |       |       |
|  | Duties for insured |       |       |       |
|  | Any claims in past 5 years? |       |       |       |
| **9.** | Staff: |
|  | POSITION | EMPLOYEES | VOLUNTEERS | CONTRACTORS | INTERNS |
|  |  | F/T | P/T | F/T | P/T | F/T | P/T | F/T | P/T |
|  | Administrator |       |       |       |       |       |       |       |       |
|  | Counselor |       |       |       |       |       |       |       |       |
|  | Dentist/Dental Hygienist |       |       |       |       |       |       |       |       |
|  | Home Health Aide |       |       |       |       |       |       |       |       |
|  | Nurse Practitioner |       |       |       |       |       |       |       |       |
|  | Nurse – LPN |       |       |       |       |       |       |       |       |
|  | Nurse – RN |       |       |       |       |       |       |       |       |
|  | Nutritionist/Dietician |       |       |       |       |       |       |       |       |
|  | Optometrist |       |       |       |       |       |       |       |       |
|  | Pharmacist |       |       |       |       |       |       |       |       |
|  | Physician Assistant |       |       |       |       |       |       |       |       |
|  | Physician |       |       |       |       |       |       |       |       |
|  | Psychiatrist |       |       |       |       |       |       |       |       |
|  | Psychologist |       |       |       |       |       |       |       |       |
|  | Social Worker – Bachelors (BSW) |       |       |       |       |       |       |       |       |
|  | Social Worker – Masters (MSW) |       |       |       |       |       |       |       |       |
|  | Teacher/Tutor/Aide |       |       |       |       |       |       |       |       |
|  | Therapists – Occupational |       |       |       |       |       |       |       |       |
|  | Other Positions (specify) |       |       |       |       |       |       |       |       |
|  | Total: |       |       |       |       |       |       |       |       |

|  |
| --- |
| **PART V: ABUSE AND MOLESTATION** |
| **1.** | Total number of clients served by Insured: | Residential:       | Non-Residential:       |
| **2.** | Does your current insurance program include Abuse and Molestation coverage? | [ ]  Yes [ ]  No |
| If Yes, what are the limits?       | [ ]  Occurrence [ ]  Claims-Made |  |
| **3.** | Does your employment application include questions about whether the individual has ever been convicted for any crime, including sex-related or child-abuse related offenses? | [ ]  Yes [ ]  No |
| **4.** | Do you have a written crisis plan in place if you have an incident of abuse? | [ ]  Yes [ ]  No |
| **5.** | Are there written complaint procedures and are they displayed prominently? | [ ]  Yes [ ]  No |
| If Yes, explain:       |  |
| **6.** | Is there a written supervision plan that monitors staff in day-to-day relationships with clients, both on and off premises, in order to mitigate abusive relationships? | [ ]  Yes [ ]  No |
| **7.** | Do volunteers work directly with clients? | [ ]  Yes [ ]  No |
| **8.** | Is there formal staff training on child/sexual abuse, including how to recognize the signs? | [ ]  Yes [ ]  No |
| **9.** | Have any incidents resulted in an allegation of sexual abuse? | [ ]  Yes [ ]  No |
| Was the case settled? | [ ]  Yes [ ]  No |
| Was the case taken to trial? Amount paid for damages to the victim: $       | [ ]  Yes [ ]  No |
| Does Insured run criminal background checks? |  |
|  Employees: | [ ]  Yes [ ]  No |
|  Volunteers: | [ ]  Yes [ ]  No |
| **10.** | Any one-on-one mentoring conducted off-premises? | [ ]  Yes [ ]  No |
| **11.** | Are criminal investigation/background checks conducted on all staff, including the owner/director and volunteers before hiring? |  |
|  Staff: | [ ]  Yes [ ]  No |
|  Owner/Executive Director: | [ ]  Yes [ ]  No |
|  Volunteers: | [ ]  Yes [ ]  No |
| **Elaborate:**       |  |
| **12.** | Do any of your current employees, staff, volunteers, principals, board members, officers or directors have a history of arrests, charges or convictions for a crime that includes sex-related or child abuse offenses? | [ ]  Yes [ ]  No |
| If Yes, explain:       |  |
| **13.** | After how many years are background checks obtained for every director, employee and volunteer?      |  |
| **14.** | Does orientation include discussion of the following: |  |
|  Client abuse | [ ]  Yes [ ]  No |
|  Sexual abuse | [ ]  Yes [ ]  No |
|  How to recognize the signs? | [ ]  Yes [ ]  No |
|  What to do if a client reports someone molested her/him? | [ ]  Yes [ ]  No |
| **15.** | Do you require mandatory training for all staff on client abuse each year? | [ ]  Yes [ ]  No |
| **16.** | Is there one person that employees/volunteers can report concerns confidentially? | [ ]  Yes [ ]  No |
| **17.** | Are all alleged abuse incidents investigated promptly by an objective party? | [ ]  Yes [ ]  No |
|  Elaborate:       |  |

|  |
| --- |
| **PART VI: SPECIAL EVENTS/FUNDRAISING** [ ]  N/A |
|  | QUESTIONS | EVENT #1 | EVENT #2 | EVENT #3 |
| **1.** | Describe the type of event: |       |       |       |
| **2.** | Total anticipated revenue: |       |       |       |
| **3.** | Location of event: |       |       |       |
| **4.** | Anticipated dates of the event: |       |       |       |
| **5.** | Activities involved: |       |       |       |
| **6.** | Number of participants. |       |       |       |

|  |
| --- |
| **PART VI: SPECIAL EVENTS/FUNDRAISING** **(continued)** |
|  | QUESTIONS | EVENT #1 | EVENT #2 | EVENT #3 |
| **7.** | Will alcohol be served? If yes,  | [ ]  Yes [ ]  No | [ ]  Yes [ ]  No | [ ]  Yes [ ]  No |
|  |  a. Who will supply the alcohol? |       |       |       |
|  |  b. Are bartenders hired by you? | [ ]  Yes [ ]  No | [ ]  Yes [ ]  No | [ ]  Yes [ ]  No |
|  |  Or establishment where event is held? | [ ]  Yes [ ]  No | [ ]  Yes [ ]  No | [ ]  Yes [ ]  No |
|  |  c. If hired by you, have the bartenders been trained in TIPS? | [ ]  Yes [ ]  No | [ ]  Yes [ ]  No | [ ]  Yes [ ]  No |
|  |  d. What procedures are in place to limit drinking? |       |       |       |
|  |  – Tickets provided? | [ ]  Yes [ ]  No | [ ]  Yes [ ]  No | [ ]  Yes [ ]  No |
|  |  – Cash bar? | [ ]  Yes [ ]  No | [ ]  Yes [ ]  No | [ ]  Yes [ ]  No |
|  |  – Open bar? | [ ]  Yes [ ]  No | [ ]  Yes [ ]  No | [ ]  Yes [ ]  No |
|  |  e. Is a Liquor Liability policy in place covering this event? | [ ]  Yes [ ]  No | [ ]  Yes [ ]  No | [ ]  Yes [ ]  No |
|  |  f. Liquor License required? | [ ]  Yes [ ]  No | [ ]  Yes [ ]  No | [ ]  Yes [ ]  No |

|  |
| --- |
| **PART VII: AUTOMOBILE** [ ]  N/A |
| **1.** | Are all vehicles insured on the schedule titled to the Named Insured? | [ ]  Yes [ ]  No |
| If no, explain:       |
| **2.** | Are vehicles with 8 or more seating capacity equipped with an audible backup warning device? | [ ]  Yes [ ]  No |
| **3.** | If you operate 15 passenger vans, do you routinely check for proper tire inflation? | [ ]  Yes [ ]  No |
| Explain:       |
| **4.** | Are vehicles checked after passengers disembark to make sure no one is left behind? | [ ]  Yes [ ]  No |
| **5.** | Do vehicles equipped for wheelchairs have tie-down belts to stabilize the wheelchair and passenger? | [ ]  Yes [ ]  No |
| **6.** | Do you require seat belts to be worn by all occupants? | [ ]  Yes [ ]  No |
| **7.** | Explain your vehicle maintenance program:      |  |
| **8.** | Do you accept donated vehicles? | [ ]  Yes [ ]  No |
| If yes, when and how does title transfer to you? Explain:       |
| Do you repair any vehicles? | [ ]  Yes [ ]  No |
| If Yes, describe the types of repairs:       |
| If you sell the donated vehicles yourself, do you sell them “as is” with no guarantees? | [ ]  Yes [ ]  No |
| If no, explain:       |
| **9.** | What is the primary use of vehicles, e.g., transporting clients daily, running errands daily, picking up kids, etc.:       |  |
| **10.** | Do you rent vehicles for revenue: e.g., parties, weddings, etc. | [ ]  Yes [ ]  No |

|  |
| --- |
| **PART VIII: HIRED AND NONOWNED EXPOSURE** [ ]  N/A |
| **1.** | Do you hire vehicles? | [ ]  Yes [ ]  No |
| If Yes, what types of vehicles do you hire?       |
| Do you obtain certificates of insurance? | [ ]  Yes [ ]  No |
| What minimum limits do you require?       |
| **2.** | Do you hire from a transportation company? | [ ]  Yes [ ]  No |
| If Yes, with drivers? | [ ]  Yes [ ]  No |
| **3.** | Total number of hired vehicles annually:       | Annual cost of hire:       |
| **4.** | Do employees/volunteers transport children in their own vehicles? | [ ]  Yes [ ]  No |
| If Yes, how often?       |
| **5.** | How many employees and volunteers drive personal vehicles for business use? | F/T:       | P/T:       | Vol:       |
| Do you obtain proof of insurance for employees/volunteers who use their own autos with minimum limits of $100,000? | [ ]  Yes [ ]  No |
| If no, are you willing to implement procedures? | [ ]  Yes [ ]  No |
| Do you update your records at least annually? | [ ]  Yes [ ]  No |

|  |
| --- |
| **PART IX: DRIVER INFORMATION** [ ]  N/A |
| **1.** | Do you obtain MVRs on all drivers annually? | [ ]  Yes [ ]  No |
| If no, how often?       |  |
| **2.** | Explain procedures for dealing with driver accidents or violations:       |  |
| **3.** | Are all drivers at least 21 years of age and under 70? | [ ]  Yes [ ]  No |
| **4.** | Have drivers attended a class in defensive driving? | [ ]  Yes [ ]  No |
| Explain:       |  |
| **5.** | Is training provided for new employees/volunteers prior to their transporting clients? | [ ]  Yes [ ]  No |
| **6.** | Does anyone besides employees or volunteers drive your vehicles? | [ ]  Yes [ ]  No |
| If Yes, explain:       |  |
| **7.** | Is personal use of Insured’s vehicles permitted? | [ ]  Yes [ ]  No |
| Explain:       |  |

|  |
| --- |
| **PART X: RESIDENTIAL** [ ]  N/A |
| RESIDENTS | # BEDS | RESIDENTS | # BEDS |
| Group Home |       | Shelter – Homeless |       |
| Intermediate Care |       | Shelter – Other |       |
| Independent Living |       | Transitional Housing |       |
| Low Income Housing |       | Hospice |       |
| Shelter – Abuse Victims |       | Other (specify)      |       |
| **1.** | Annual number of clients by age group: | Less than 18:       | 18-34:       | 35-65:       | Over 65:       |
| **2.** | Annual number of clients by category:  |
|  | Emotional/Behavioral:       | Drug/Alcohol:       | Physical/Intellectual Disabilities:       |
| **3.** | Specify number of Male:       | Female:       |
| **4.** | Are residents separated? | [ ]  Yes [ ]  No |
|  | How are they separated?       |  |
| **5.** | Average length of stay:       |  |
| **6.** | Number of non-ambulatory patients:       | What floor are they located on?       |  |
| **7.** | Total number of rooms:       | Number of bedrooms:       |  |
| **8.** | What was the date of the last inspection by a licensing agency?       |  |
|  | Were there any violations or deficiencies noted? | [ ]  Yes [ ]  No |
|  | If Yes, explain:       |  |
| **9.** | Does a physician screen clients prior to admission? | [ ]  Yes [ ]  No |
| **10.** | Do you require signed release forms for the release of records to other individuals or institutions? | [ ]  Yes [ ]  No |
| **11.** | Are residents primarily responsible for their own basic personal care including bathing, dressing, eating, and restroom aid? | [ ]  Yes [ ]  No |
| **12.** | What is the ratio of residents to staff: Day:       Night:       |  |
| **13.** | What procedures are in place for clients who are permitted to leave the premises without supervision?       |  |
| **14.** | How many visits per month are made by a caseworker to a resident?       |  |
| **15.** | How often are rooms inspected?       |  |
|  | Do you have written procedures? | [ ]  Yes [ ]  No |
| **16.** | Are there security cameras monitoring operations? | [ ]  Yes [ ]  No |
| **17.** | Are residents’ doors ever locked from the outside? | [ ]  Yes [ ]  No |
| **18.** | Are residents allowed to cook their own meals? | [ ]  Yes [ ]  No |
|  | If Yes, in [ ]  Private or [ ]  Common cooking areas? |  |

|  |
| --- |
| **PART XI: COOKING FACILITIES** [ ]  N/A |
| **1.** | The cooking equipment is:  | [ ]  Electric | [ ]  Gas | [ ]  Propane | [ ]  Other       |
| **2.** | The cooking equipment is located in: | [ ]  One common area | [ ]  Each floor | [ ]  Individual Rooms | [ ]  Other       |
| Total number of cooking areas:       |  |
| **3.** | Who has access to the cooking area?  | [ ]  Staff | [ ]  Clients/Residents | [ ]  Volunteers | [ ]  Visitors/Public |
| **4.** | For whom is food prepared?  | [ ]  Staff | [ ]  Clients/Residents | [ ]  Volunteers | [ ]  Visitors/Public |
| **5.** | The equipment type is: If commercial, complete the following section: | [ ]  Residential | [ ]  Commercial |
|  a. Describe equipment (e.g., grills, broilers, fryers, etc) and number of each:       |
|  b. Cooking equipment is equipped with  | [ ]  Hoods | [ ]  Ducts | [ ]  Exhaust Fans | [ ]  No Protection |
|  [ ]  Automatic Fire Suppression Systems | [ ]  Automatic Fuel Shutoff Controls | [ ]  Other       |
|  c. Is there a cleaning maintenance contract for the fire extinguishing system?  | [ ]  Yes [ ]  No |
|  If yes, what is the frequency of the cleaning?       |  |
|  What is the name of the maintenance company?       |  |
|  Is the system UL 300/NFPA compliant?  | [ ]  Yes [ ]  No |
|  d. Are the duct, hood, and filter cleaned regularly?  | [ ]  Yes [ ]  No |
| **6.** | Do any staff members supervise the cooking area?  | [ ]  Yes [ ]  No |
| **7.** | Are there fire extinguishers in the cooking area(s)? | [ ]  Yes [ ]  No |

|  |
| --- |
| **PART XII: OUTPATIENT FACILITIES** [ ]  N/A |
| TYPE OF SERVICE | # VISITS | TYPE OF SERVICE | # VISITS |
|       |       |       |       |
|       |       |       |       |
|       |       |       |       |
|       |       |       |       |
| **1.** | Annual number of clients by age group: | Less than 18:       | 18-34:       | 35-65:       | Over 65:       |
| **2.** | Annual number of clients by category:  | Emotional/Behavioral:       | Drug/Alcohol:       |
|  | Physical/Intellectual Disabilities:       | Mental Health:       |
| **3.** | Explain screening procedures for clients:      |
| **4.** | Do you operate a clinic? | [ ]  Yes [ ]  No |
| If Yes, is it open to the public? | [ ]  Yes [ ]  No |
| **5.** | Do you operate a crisis hotline? | [ ]  Yes [ ]  No |
| If Yes, annual number of calls received:       |  |
| What types of calls? [ ]  Drug/Alcohol [ ]  Child/Spousal Abuse [ ]  Other:       |  |
| What are the hours of operation for the hotline?       |  |
| Is training provided? | [ ]  Yes [ ]  No |
| Do volunteers answer calls? | [ ]  Yes [ ]  No |
| **6.** | Do you provide adult day care? If yes, complete **Adult Day Care Center** section within this application. | [ ]  Yes [ ]  No |
| **7.** | Do you provide any programs for sexual offenders? | [ ]  Yes [ ]  No |
| If yes, number of visits and describe typical offenses:       |  |
| **8.** | Do you provide any programs for juvenile delinquents? | [ ]  Yes [ ]  No |
| If yes, number of clients and describe typical offenses:       |  |
| **9** | Do you provide any services for ex-offenders or incarcerated individuals? | [ ]  Yes [ ]  No |
| If yes, number of clients and describe typical offenses:       |  |
| **10.** | Do you provide respite care programs? If Yes, maximum amount of consecutive days:       | [ ]  Yes [ ]  No |
| Do you [ ]  take all ages or [ ]  do you specialize? Explain:       |  |
| Can parents/caretakers meet and interview the people who will be providing the care? | [ ]  Yes [ ]  No |
| How far ahead of time do parents/caretakers need to call to arrange for services?       |  |
| Do you maintain records of services? | [ ]  Yes [ ]  No |

|  |
| --- |
| **PART XIII: SUBSTANCE ABUSE PROGRAMS** [ ]  N/A |
| **1.** | Is treatment [ ]  individual or [ ]  group? |  |
| Number of group sessions annually:       | Number of individual sessions annually:       |  |
| **2.** | Do you provide a methadone maintenance program? | [ ]  Yes [ ]  No |
| If yes, where is the methadone stored?       |  |
| Number of methadone-only clients annually:       |  |
| Number of clients with take home privileges:       |  |
| Describe measures to guard against the diversion of methadone by employees and/or clients:       |  |
| **3.** | Do you operate a detoxification unit? | [ ]  Yes [ ]  No |
| If Yes, [ ]  Medical [ ]  Other       |  |
| If Medical, do you accept clients with a history of delirium tremens (DTs) or seizures? | [ ]  Yes [ ]  No |
| If clients are experiencing DTs or seizures, do you [ ]  treat them or [ ]  refer them to a hospital? |  |
| **4.** | Do you operate drug/alcohol rehabilitation? | [ ]  Yes [ ]  No |
| Describe intake assessment procedures:       |  |
| Describe procedures for letting clients in after a home visit:       |  |
| Do you check if client is under the influence? | [ ]  Yes [ ]  No |
| Do you check if client has possession of drugs? | [ ]  Yes [ ]  No |
| **5.** | Are visitors screen for drug possession?  | [ ]  Yes [ ]  No |

|  |
| --- |
| **PART XIV: FOOD BANK [ ]**  N/A **THRIFT STORE** [ ]  N/A |
| **1.** | Are goods properly stored and stacked? | [ ]  Yes [ ]  No |
|  | Are any goods kept outdoors? If Yes, explain:       | [ ]  Yes [ ]  No |
| **2.** | Do you provide pick up services? | [ ]  Yes [ ]  No |
| **3.** | How many drop-off containers and/or pick up containers do you have?       |  |
| **4.** | Number of vehicles per schedule:       |  |
|  | What radius do you drive?  | [ ]  <50 | [ ] 51-200 | [ ]  >201 |  |
| **5.** | Do you have a loading dock or appropriate place to unload goods? | [ ]  Yes [ ]  No |
| **6.** | Are product expiration dates monitored? | [ ]  Yes [ ]  No |

|  |
| --- |
| **PART XV: POOL [ ]**  N/A |
| **1.** | Is there a trained lifeguard on duty? | [ ]  Yes [ ]  No |
| If Yes, how many?       | During what hours?       |  |
| **2.** | The pool area includes: [ ]  Jacuzzi [ ]  Whirlpool [ ]  Hot tub [ ]  Spa |  |
|  [ ]  Kiddie pool [ ]  Water slide [ ]  Trampoline |  |
| **3.** | Is the pool completely fenced with a self-locking gate? If Yes, what is the height?       | [ ]  Yes [ ]  No |
| **4.** | Pool location: [ ]  Indoors [ ]  Outdoors |  |
| **5.** | Is there a diving board?  | [ ]  Yes [ ]  No |
| **6.** | Are depths clearly marked? | [ ]  Yes [ ]  No |
| Is walking surface around the pool non-skid and in good condition? | [ ]  Yes [ ]  No |
| **7.** | Is lifesaving equipment readily accessible? | [ ]  Yes [ ]  No |
| **8.** | Is the staff trained in water safety? | [ ]  Yes [ ]  No |
| **9.** | Are all areas of the pool, including the bottom, visible at all times? | [ ]  Yes [ ]  No |
| **10.** | Are “swim at your own risk” signs posted with pool rules? | [ ]  Yes [ ]  No |
| Do the posted rules meet state and local regulations? | [ ]  Yes [ ]  No |
| **11.** | Do you have specific guidelines regarding closing the pool due to water contamination? | [ ]  Yes [ ]  No |
| **12.** | Do you have a splash alarm system in place?  | [ ]  Yes [ ]  No |

|  |
| --- |
| **PART XVI: PLAYGROUND [ ]**  N/A |
| **1.** | Is the playground area supervised during all open hours? | [ ]  Yes [ ]  No |
| **2.** | Is the play area fenced? | [ ]  Yes [ ]  No |
| If Yes, describe fencing:       |  |
| **3.** | Describe surface under playground equipment:       |  |
| Depth of surface:       |  |
| **4.** | Is the playground equipment properly checked? | [ ]  Yes [ ]  No |
| **5.** | Total number of playgrounds:       |  |

|  |
| --- |
| **PART XVII: RECREATION / COMMUNITY CENTER [ ]**  N/A |
| **1.** | Is there an admission charge or membership fee to use the center? | [ ]  Yes [ ]  No |
| **2.** | Do you require hold harmless/waivers to be signed by all users? | [ ]  Yes [ ]  No |
| **3.** | Do you have swimming facilities? If yes, complete **Pool** section within this application. | [ ]  Yes [ ]  No |
| **4.** | Do you have the following (select all that apply)? [ ]  Gym [ ]  Basketball [ ]  Boxing [ ]  Weightlifting |  |
| **5.** | Do you have a playground? If yes, complete **Playground** section within this application. | [ ]  Yes [ ]  No |
| **6.** | Do you have an accident investigation plan in place? | [ ]  Yes [ ]  No |
| **7.** | Do you have an accident policy in place? If yes, what are the limits?       | [ ]  Yes [ ]  No |
| **8.** | Average Daily Attendance of all activities:       |  |
| **9.** | Describe any activities not listed above:       |  |

|  |
| --- |
| **PART XVIII: CAMPS [ ]**  N/A |
| **1.** | Is written permission/waiver of liability obtained from every child’s parent or guardian? | [ ]  Yes [ ]  No |
| **2.** | Does the camp provide overnight services? If Yes, what is the average length of stay?       | [ ]  Yes [ ]  No |
| **3.** | Total number of days in operation annually:       | Number of children at each camp:       |  |
| **4.** | Number of staff members at each camp:       |  |
| **5.** | What are the qualifications of staff working with children?       |  |
| **6.** | Are sleeping quarters co-ed? | [ ]  Yes [ ]  No |
|  | Are restrooms/showers co-ed? | [ ]  Yes [ ]  No |
| **7.** | Indicate and describe if any of the following exposures exist in the camp operations: |  |
|  | [ ]  Obstacle course | [ ]  Motor boats | [ ]  Archery | [ ]  Jet skis | [ ]  Water skiing | [ ]  Pools | [ ]  Guns |
|  | [ ]  Rock climbing | [ ]  Diving boards | [ ]  Horses | [ ]  Lakes | [ ]  Other:       |

|  |
| --- |
| **PART XIX: ADULT DAY CARE CENTER [ ]**  N/A |
| **1.** | Staff to client ratio?       |  |
| **2.** | What percentage of clients have dementia or Alzheimer's?       % |  |
| **3.** | Is there a policy in place on how to deal with a client who may wander off? | [ ]  Yes [ ]  No |
| If yes, explain:       |  |
| **4.** | Are any clients non-ambulatory? | [ ]  Yes [ ]  No |
| If yes, Is there an emergency evacuation plan in place? | [ ]  Yes [ ]  No |
| Is facility fully wheelchair accessible? | [ ]  Yes [ ]  No |
| **5.** | Are physical exams required prior to enrolling in center? | [ ]  Yes [ ]  No |
| **6.** | Do staff members administer medications? | [ ]  Yes [ ]  No |
| **7.** | Are medicines kept locked when not in use? | [ ]  Yes [ ]  No |
| **8.** | Are written records kept on all clients? | [ ]  Yes [ ]  No |
| **9.** | Do you transport clients to and from the center? | [ ]  Yes [ ]  No |
| **10.** | Describe activities that occur on premises:       |  |
| **11.** | Are there any off premises activities/field trips? | [ ]  Yes [ ]  No |
| If yes, describe:       |  |
| **12.** | Number of beds at your center:       | [ ]  N/A |  |

|  |
| --- |
| **PART XX: SHELTERED WORKSHOP [ ]**  N/A |
| **1.** | Types of jobs provided (be specific): |
|       |
|       |
|       |
|       |
|       |
|       |
|       |
|       |
|       |
| **2.** | Do you contract with manufacturers for particular projects? | [ ]  Yes [ ]  No |
| If yes, do your contracts include a hold-harmless clause favoring the workshop? | [ ]  Yes [ ]  No |
| Do any of your contracts require you to indemnify the manufacturers? | [ ]  Yes [ ]  No |
| If yes, explain:       |  |
| **3.** | Are you named as an Additional Insured on the manufacturer’s policy? | [ ]  Yes [ ]  No |
| **4.** | Are clients covered by worker’s compensation insurance? | [ ]  Yes [ ]  No |
| **5.** | Average number of clients daily:       |  |
| **6.** | Staff to client ratio:       |  |
| **7.** | Do staff make follow up visits to clients placed in outside employment? | [ ]  Yes [ ]  No |

|  |
| --- |
| **PART XXI: WEATHERIZATION [ ]**  N/A |
| Please mark with an "X" what services are provided and indicate if work is done by volunteers (V), employees (E) and/or sub-contractors (S): |
|  | **Services** | **Payroll** | **Employees, Volunteers or Sub-Contractors** |
| [ ]  | Air Conditioning and Heating |       |       |
| [ ]  | Plumbing |       |       |
| [ ]  | Insulation |       |       |
| [ ]  | Carpentry |       |       |
| [ ]  | Electrical Wiring |       |       |
| [ ]  | Roofing |       |       |
| [ ]  | Exterior Painting and/or Siding |       |       |
| [ ]  | Framing |       |       |
| [ ]  | Foundation |       |       |
| [ ]  | Pressure Cleaning |       |       |
| [ ]  | Patio, Deck or Ramp Installation |       |       |
| [ ]  | Window Installation |       |       |
| Other – Describe:       |

|  |
| --- |
| **PART XXII: Miscellaneous Liability** |
| **1.** | **Sub-Contractor Information:** |  |
| Do you obtain certificates of insurance for all sub-contractors, including those doing snow removal and landscaping, with minimum limits of $1,000,0000 and are the limits equal to or greater than your current limit? | [ ]  Yes [ ]  No |
| Do you require all sub-contractors to name you as an additional insured on their general liability policy? | [ ]  Yes [ ]  No |
| Do you require sub-contractors to sign written construction contracts containing indemnity/hold harmless clauses in your favor? | [ ]  Yes [ ]  No |
| Do you obtain criminal background checks on all sub-contractors (mandatory requirement)? | [ ]  Yes [ ]  No |
| **2.** | **Employees and Volunteers:** |  |
| Are the employees and or volunteers skilled and experienced on the type of worked performed? | [ ]  Yes [ ]  No |
|  If no, explain:       |  |
| Are volunteers appropriately licensed in their respective trades? | [ ]  Yes [ ]  No |
| Is workers compensation carried for all employees and volunteers? | [ ]  Yes [ ]  No |
| Do you handle any hazardous materials? | [ ]  Yes [ ]  No |
|  If so, are they properly stored? | [ ]  Yes [ ]  No |
| Do you own or rent scaffolding? | [ ]  Yes [ ]  No |
|  [ ]  Own [ ]  Rent Who erects the scaffolding?       |  |
| Any Exterior Insulation Finishing System (EIFS)? | [ ]  Yes [ ]  No |
|  a. What kind? [ ]  Traditional [ ]  Drainable? |  |
|  b. Are they certified installers? | [ ]  Yes [ ]  No |
| Additional Comments on the program underwriting may need to know:       |

|  |
| --- |
| **Please attach the following:** |
| [ ]  ACORD applications, including Crime and Umbrella | [ ]  Loss runs for current year and 3 prior years |
| [ ]  Statement of values, if applicable | [ ]  Brochure and/or newsletter |
| [ ]  Schedule of vehicles | [ ]  Financial statement if for-profit |
| [ ]  Drivers list with license numbers and dates of birth | [ ]  Photographs – residential locations |

|  |
| --- |
| **NOTICE TO APPLICANT – PLEASE READ CAREFULLY**  |
| FOR THE PURPOSE OF THIS APPLICATION, THE UNDERSIGNED WARRANTS THAT TO THE BEST OF HIS/HER KNOWLEDGE THE STATEMENTS HEREIN ARE TRUE AND COMPLETE. THE INSURER IS AUTHORIZED TO MAKE ANY INQUIRY IN CONNECTION WITH THIS APPLICATION. SIGNING THIS APPLICATION DOES NOT BIND THE INSURER TO ISSUE, OR THE APPLICANT TO PURCHASE, ANY INSURANCE POLICY.THE INFORMATION CONTAINED IN AND SUBMITTED WITH THIS APPLICATION IS ON FILE WITH THE INSURER. THIS APPLICATION WILL BECOME A PART OF SUCH POLICY, IF ISSUED. THE INSURER WILL HAVE RELIED UPON THIS APPLICATION AND ATTACHMENTS IN ISSUING THIS POLICY. IN THE EVENT THAT THE APPLICATION CONTAINS ANY MISREPRESENTATION OR MISSTATEMENT OF A MATERIAL FACT, THIS POLICY SHALL NOT AFFORD COVERAGE TO ANY INSURED WHO KNEW OF SUCH MISREPRESENTATION OR MISSTATEMENT.IF THE INFORMATION IN THIS APPLICATION MATERIALLY CHANGES PRIOR TO THE EFFECTIVE DATE OF THE POLICY, THE APPLICANT MUST PROVIDE WRITTEN NOTIFICATION TO THE INSURER, WHO MAY MODIFY OR WITHDRAW THE QUOTATION.THE UNDERSIGNED FURTHER AGREES TO AUTHORIZE THE RELEASE OF ANY AND ALL INFORMATION IN THIS APPLICATION TO A LOSS CONTROL PROVIDER THAT PROVIDES LOSS CONTROL SERVICES TO THE INSURER AND TO COMPLY WITH THE TERMS AND CONDITIONS OF THOSE LOSS CONTROL SERVICES.THE UNDERSIGNED DECLARES THAT THE INDIVIDUALS AND ORGANIZATIONS PROPOSED FOR THIS INSURANCE HAVE BEEN NOTIFIED THAT: |
| **A.** | THIS POLICY APPLIES ONLY TO CLAIMS FIRST MADE OR DEEMED MADE AGAINST THE INSURED DURING THE POLICY PERIOD OR ANY EXTENDED REPORTING PERIOD, IF APPLICABLE; AND |
| **B.** | THE LIMIT OF LIABILITY IS REDUCED BY AMOUNTS INCURRED AS DAMAGES AND SUCH EXPENSES WILL BE SUBJECT TO THE DEDUCTIBLE AND/OR CO-PAYMENT AMOUNT. |

**FRAUD STATEMENT**

Your completion of this Supplemental Application in conjunction with the Commercial Insurance Application constitutes an affirmation by you that you are an authorized representative of the applicant, that a reasonable inquiry has been made to obtain the answers to the questions on this Supplemental Application, and that the answers provided in this Supplemental Application are true, correct and complete to the best of your knowledge. Your completion of this Supplemental Application also constitutes an affirmation by you that you are aware of the insurance fraud warnings set forth at length in the Commercial Insurance Application.

**FRAUD STATEMENT TO ARKANSAS APPLICANTS**

Any person who knowingly presents a false or fraudulent claim for payment of a loss or benefit or knowingly presents false information in an application for insurance is guilty of a crime and may be subject to fines and confinement in prison.

**FRAUD STATEMENT TO COLORADO APPLICANTS**

It is unlawful to knowingly provide false, incomplete, or misleading facts or information to an insurance company for the purpose of defrauding or attempting to defraud the company. Penalties may include imprisonment, fines, denial of insurance, and civil damages. Any insurance company or agent of an insurance company who knowingly provides false, incomplete, or misleading facts or information to a policyholder or claimant for the purpose of defrauding or attempting to defraud the policyholder or claimant with regard to settlement or award payable from insurance proceeds shall be reported to the Colorado division of insurance within the department of regulatory agencies.

**FRAUD STATEMENT TO DISTRICT OF COLUMBIA APPLICANTS**

**WARNING:** It is a crime to provide false or misleading information to an insurer for the purpose of defrauding the insurer or any other person. Penalties include imprisonment and/or fines. In addition, an insurer may deny insurance benefits if false information materially related to a claim was provided by the applicant.

**FRAUD STATEMENT TO FLORIDA APPLICANTS**

Any person who knowingly, and with intent to injure, defraud, or deceive any insurer files a statement of claim or an application containing any false, incomplete or misleading information is guilty of a felony of the third degree.

**FRAUD STATEMENT TO KENTUCKY APPLICANTS**

Any person who knowingly and with intent to defraud any insurance company or other person files an application for insurance containing any materially false information, or conceals, for the purpose of misleading, information concerning any fact material thereto, commits a fraudulent insurance act, which is a crime.

**FRAUD STATEMENT TO NEW JERSEY APPLICANTS**

Any person who includes any false or misleading information on an application for an insurance policy is subject to criminal and civil penalties.

**FRAUD STATEMENT TO NEW YORK APPLICANTS**

Any person who knowingly and with intent to defraud any insurance company or other person files an application for insurance or statement of claim containing any materially false information, or conceals for the purpose of misleading, information concerning any fact material thereto, commits a fraudulent insurance act, which is a crime, and shall also be subject to a civil penalty not to exceed five thousand dollars and the stated value of the claim for each such violation.

**FRAUD STATEMENT TO OHIO APPLICANTS**

Any person who, with intent to defraud or knowing that he is facilitating a fraud against an insurer, submits an application or files a claim containing a false or deceptive statement is guilty of insurance fraud.

**FRAUD STATEMENT TO OKLAHOMA APPLICANTS**

**WARNING:** Any person who knowingly, and with intent to injure, defraud or deceive any insurer, makes any claim for the proceeds of an insurance policy containing any false, incomplete or misleading information is guilty of a felony.

**FRAUD STATEMENT TO PENNSYLVANIA APPLICANTS**

Any person who knowingly and with intent to defraud any insurance company or other person files an application for insurance or statement of claim containing any materially false information, or conceals for the purpose of misleading, information concerning any fact material thereto commits a fraudulent insurance act, which is a crime and subjects such person to criminal and civil penalties.

**FRAUD STATEMENT TO TENNESSEE APPLICANTS**

It is a crime to knowingly provide false, incomplete or misleading information to an insurance company for the purpose of defrauding the company. Penalties include imprisonment, fines and denial of insurance benefits.

**FRAUD STATEMENT TO VIRGINIA APPLICANTS**

It is a crime to knowingly provide false, incomplete or misleading information to an insurance company for the purpose of defrauding the company. Penalties include imprisonment, fines and denial of insurance benefits.

**ANY PERSON WHO KNOWINGLY AND WITH INTENT TO DEFRAUD ANY INSURANCE COMPANY OR ANOTHER** **PERSON FILES AN APPLICATION FOR INSURANCE OR STATEMENT OF CLAIM CONTAINING ANY MATERIALLY** **FALSE INFORMATION, OR CONCEALS FOR THE PURPOSE OF MISLEADING, INFORMATION CONCERNING ANY** **FACT MATERIAL THERETO, COMMITS A FRAUDULENT INSURANCE ACT, WHICH IS A CRIME AND SUBJECTS THE** **PERSON TO CRIMINAL AND [NY: SUBSTANTIAL] CIVIL PENALTIES. (Not applicable in CO, HI, NE, OH, OK, OR, or** **VT; in DC, LA, ME, TN, and VA, insurance benefits may also be denied.)**

**I HEREBY CERTIFY THAT TO THE BEST OF MY KNOWLEDGE AND BELIEF THE INFORMATION PROVIDED IS TRUE** **AND CORRECT AND THAT NO INFORMATION WHICH MATERIALLY AFFECTS THIS INSURANCE HAS BEEN** **WITHHELD. THE INSURER IS AUTHORIZED (BUT NOT OBLIGATED) TO MAKE ANY INQUIRY IN CONNECTION** **WITH THIS APPLICATION. ACCEPTING THIS APPLICATION DOES NOT BIND THE INSURER TO COMPLETE THE** **INSURANCE.**

|  |  |  |  |
| --- | --- | --- | --- |
| **APPLICANT’S SIGNATURE:** |  | **DATE:** |  |
| **AGENT’S SIGNATURE:** |  | **DATE:** |  |